
	<b>Selvam College Of Technology, Namakkal</b> <b>(Autonomous)</b> <b>IT Support &amp; Development Training Programme</b> <b>(ISDTP)</b>		
<b>Worksheet -9 (Windows OS)</b>			
<b>Bundle &amp;Subject Name</b>	Advanced Bundle V2 (2025) System Administration	<b>Semester</b>	VI

**Answer Key. (10\*1=10)**

- What should you do if your Windows computer is running slow?
  - Install a new hard drive
  - Clear cache and delete unnecessary files
  - Upgrade the operating system
  - Turn off the computer

**Ans: B) Clear cache and delete unnecessary files**
- What is the first step to troubleshoot a Blue Screen of Death (BSOD)?
  - Restart the computer
  - Check for software or hardware issues
  - Update the operating system
  - Disconnect all external devices

**Ans: B) Check for software or hardware issues**
- Your computer is not connected to the internet. What should you check first?
  - The network cable or Wi-Fi connection
  - The power supply
  - The operating system version
  - The color of the monitor

**Ans: A) The network cable or Wi-Fi connection**
- What should you do if Windows freezes and you can't use your mouse or keyboard?
  - Reboot the system
  - Press Ctrl + Alt + Del to open Task Manager
  - Perform a system restore
  - Turn off the computer by holding the power button

**Ans: D) Turn off the computer by holding the power button**

- If an application stops working, what is the first step to troubleshoot the issue?
  - Uninstall and reinstall the application
  - Check the application's error message
  - Update Windows
  - Restart the computer

**Ans: B) Check the application's error message**
- How can you fix a slow startup in Windows?
  - Disable startup programs from Task Manager
  - Install additional RAM
  - Reinstall Windows
  - Increase the screen brightness

**Ans: A) Disable startup programs from Task Manager**
- What should you do if a printer is not working in Windows?
  - Reboot the computer
  - Check the printer's connection and drivers
  - Uninstall the printer
  - Change the printer's ink

**Ans: B) Check the printer's connection and drivers**
- What is the chkdsk command used for in Windows?
  - To check for updates
  - To scan for viruses
  - To optimize system performance
  - To check and fix disk errors

**Ans: D) To check and fix disk errors**
- Which tool can you use to uninstall problematic software in Windows?
  - Task Manager
  - Disk Cleanup
  - Control Panel > Programs and Features
  - Device Manager

**Ans: C) Control Panel > Programs and Features**
- What should you do if Windows is not recognizing a USB device?
  - Restart the computer
  - Try a different USB port
  - Update the USB drivers
  - All of the above

**Ans: D) All of the above**